DORSET HOUSE DENTAL

Please be advised of our terms and Conditions of the plan:

- Membership is for a minimum of 12 months. Should you cancel your direct debit within the 12 month period, you will be required to pay the practice the value of any discounts or treatments you have received under the plan which have not already been paid for by your direct debit. e.g. if you are entitled to two hygienist visits on your plan and attend both, but you only pay for 6 monthly direct debits, you will be required to pay the practice for the extra hygiene visit*

- It is your responsibility to attend your appointments as included in your level of plan. No refunds will be given for appointments not attended. Should you fail to attend, or cancel an appointment without 48 hrs notice, you will forfeit that visit as detailed in your plan. This includes missed hygiene appointments.

- You will be entitled to the benefits of the plan once your first monthly payment has been received AND you have completed your first course of treatment.

- You are ONLY eligible to join the plan AFTER finishing a new patient exam/routine check-up and any recommended treatment.

- You may change your level of plan at any time.

- If your payment is unsuccessful in any one month, a double payment will be collected in the following month. No treatment will be carried out during this time. You will also incur a £1.00 failed payment administration charge by Smilecare Limited, who are the administrators of the plan.

- Treatments NOT discounted by the plan: implants and implant restorative work, orthodontics work, and dentists with special interests i.e. endodontists and oral surgeons.

- There is a one-off registration fee payable of £12, which is collected at the same time as your first Direct Debit payment.